# Transliteration of interview with Aiham Azmeh about survey 1.

I: Interviewer.

S: Interview Subject.

I: Today’s date is the 24th of October 2018, and I’m here at Qlik’s offices in Lund conducing this interview. Would you please state your name?

S: My name is Aiham Azmeh.

I: Okay, you took a survey I made about two weeks ago. Eh, but since the survey was anonymous, I made you ask some of the questions again. Eh.. Answer some of the questions again. And you made this, just before this interview.

S: Yeah.

I: Ehm.. So I have some questions about this survey for you. In the survey, the term “Tools and frameworks” was used. When you read this, what sort of softwares were you.. picturing?

S: Ehm… So.. Helper tools, like libraries and, uh… software that can help you.. in.. in.. specific implementations that you had to do.

I: So.. In the survey, we actually define what we meant by “Tools and frameworks”. Did you read this, or did you not see that part?

S: No.

I: You did not see that?

S: No.

I: Eh… So when you read through the questions..

S: Yeah.

I: Were there any questions that were confusing or that you felt like you couldn’t really.. weren’t sure if you could answer truthfully, because… you didn’t understand them, or.. things like that.

S: Eh.. Not really. Maybe the answers.

I: Mm.

S: One of the answers were that, question number 15. Where one of the answers were “I have to pay to be able to evaluate the software”.

I: Mm.

S: Was that… What that means. That I do not have access to software, ehh.. eh… if I don’t pay it or I have only limited access to the software?

I: Okay, so you felt like that.. eh..

S: That was a bit unclear.

I: Yeah okay, that was a bit unclear. Okay. So. Are you in a position to make any.. software decisions for a group of people?

S: Yes.

I: So when you answered these questions, did you put yourself in the context of you’re using the software yourself, or you’re making a decision for the whole group?

S: Eh, both.

I: You were able to… so.. there weren’t any questions where the answer would have been different if you were making the decision for the group or for..

S: Sure, they will have been different.

I: So throughout the survey… There ended up being mixed answers depending on the context for..

S: Yea I tried to at least…

I: Mmm… And did you put yourself in the context of working professionally or a hobby a project at home, perhaps.

S: Profesionally.

I: Profesionally.

S: I don’t think it matters. Profesionally or.. ehm.. at home. It’s kind of the same when you’re a developer or software engineer.

I: Okay.

I: So for.. One of the questions were “Which of these traits of aspects do you usually consider when you’re deciding if you want to try a new tool or framework”. Ehm. Was the emphasis on the word ‘TRY’, in that question important? Would your answers have been different if it was stated: “Which of these traits of aspects do you usually consider when you’re deciding to use a new software”. So the differences between those two are.. what do you consider when you want to *try* a software and when you want to *use*..

S: Noo.. Why would you try if you will not use it?

I: Mm..

S: So I think it’s… it’s okay.

I: There’s no.. your answers would have been the same?

S: Yea.

I: So the question… “How quickly do you decide if a tool or framework is for you”… ehm.. Did you feel like you could answer that question truthfully, or.. is there no average time?

S: Eh, it really depends, eh.. yea that’s true also. I had some.. some.. back though about this one.

I: Mm

S: So it really depends on the complexity of the software that you’re using.

I: Mm

S: So, let’s say you take the Qlik Engine you can not decide in one hour or under an hour

I: Mm

S: You have to invest a little bit of time. And what kind of problems it solves, maybe some problems are more, ehm.. specialized or specific.

I: Mm

S: And you don’t really have that many tools or frameworks that can help you, on that specific.. you have to spend a little bit more time on each one of them.

I: Mm, okay.

S: I agree… Or sometimes maybe you just need to, I don’t know.. use just a library helper, or I don’t know.. translations. And that’s just a no-brainer.

I: Yeah.

S: You take the decision in less than an hour.

I: So you would say that the question is too broad to be answered…

S: Probably. Yeah, probably. Even though I answered.

I: I went through, eh.. the answers you gave. And… I have.. two.. one.. Yeah, one to two questions, depends on.. So one of them was that, in the.. “Which of these traits or aspects do you usually consider when you’re deciding to try a new tool or framework”. Ehh… You answered, that… “I can have working code quickly”. You always consider, you checked. But in deal breakers you did not check “It takes a long time to get initially started”. In what way did you… When you read “It takes a long time to get initially started”, what did…

S: It’s not a deal breakers because, again, so if you go back to the frameworks.. what you have is a specific problem which you want to solve with that specific… program..

I: Mm

S: So.. you don’t really have many choices, you *have* to invest, even if you don’t have the code examples and everything.. so still have to invest. So that’s why I didn’t check it as a deal breaker.

I: Okay. So even though you always consider it, it will not..

S: No.

I: Yeah.. Ehm..

*Silence, flipping through papers*

I: You often consider that the documentation doesn’t assume any prior expertise, but it’s still not a deal breaker.

S: No, exactly the same thing, so, ehh.. what we were talking about. I assume you’re gonna have always ehh.. eh.. good documentation, and that’s.. exactly. But sometimes you have specialized software that, eh.. cannot be really be easily.. or.. you don’t really have a choice, you have to invest a little bit more time. Exactly the same as the other answer.

I: Okay. Eh.. Okay, those were my questions. Thank you very much.

S: Mmm.

\*End of recording\*